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Retracting life insurance

By **cortinou**, on **03/11/2010** at **14:28**

Hello,
I signed a multi-support life insurance on September 8th (signature of the contract with my banker). I received a certificate of adhesion on September 13th as well as the payment of the sum due on the same date.
After a thorough reading of the contract and reflection, I wanted to renounce this contract, something I did by registered letter with AR on October 11th, thinking that the 30-day withdrawal period would take effect on September 13th (date of the confirmation letter and payment).
My bank refused this withdrawal, claiming that the 30-day period starts at the signature of the contract, i.e. September 8th, and not at the confirmation of the contract on September 13th.
Are they right?
Thank you in advance for your help, which is very precious.
Karine

By **chaber**, on **04/11/2010** at **14:24**

Hello
The withdrawal period is 30 days from the signature, including Sundays and public holidays.